

Francis Marion University modernizes with RAMP



Francis Marion University (FMU), one of 13 state-supported universities in South Carolina USA, has nearly 4,000 students at its Florence campus. FMU extended its student administration system with LANSA, by giving online access for students and faculty members to registration, class scheduling, grades, degree audits, financial aid applications and more. FMU is now modernizing its core System i applications with RAMP and Visual LANSA.

John Dixon, chief information officer at Francis Marion University, says, "When I joined Francis Marion in January 2007, it became apparent our users wanted an up-to-date presentation of university information. As a short-term strategy, I decided to implement a GUI interface to our existing ERP system. We reviewed several applications and decided RAMP offered the most flexibility and easiest deployment."

Modernization vs Replacement

The roots of FMU's student administration system go back to the 1970s, when FMU leased IBM S/34 computer resources from a local service bureau. FMU purchased its own IBM S/36 in 1986, followed by an IBM AS/400 a few years later. Development was done in RPG, with the addition of LANSA from 2000 onwards.

The student administration system stores a lot of business logic and contains great information, but its 5250 screens and RPG code, some of it still running in S/36 mode, were hampering user productivity and integration with new technologies.

Both in 2000, when FMU looked for a way to provide students with online access and again in 2007, when FMU wanted to

modernize its legacy RPG applications, one option was to purchase a packaged solution.

"With the sophisticated functionality our users are accustomed to, package prices range from one to two million dollars," explains **Robin Moore**, director of campus applications and data services at FMU. "If your existing system is not working well, you might find it easier to justify spending that kind of money. But we didn't want to just throw away what we had, because it was working so well."

"We talked with several package vendors, looked at development tools and also at what other universities were doing. We decided to modernize our existing solution, because that way we can continue to modify and enhance the system any way we want and service our users best."

"We already had a positive experience with LANSA's older development tool, because we have successfully delivered Web access for students, faculty and staff members. We evaluated Visual LANSA and specifically liked its Web Application Modules or WAMs, that let us use the same object oriented programming style in Windows and browser applications and snap programs into the Visual LANSA Framework."

"Our student administration system has 8,000 programs and 4,000 files. Eventually we want to have a graphical, cross-platform environment with no reliance on RPG. Using RAMP, we can cost effectively modernize the priority modules and gradually get there."

"RAMP offered the most flexibility and easiest deployment."

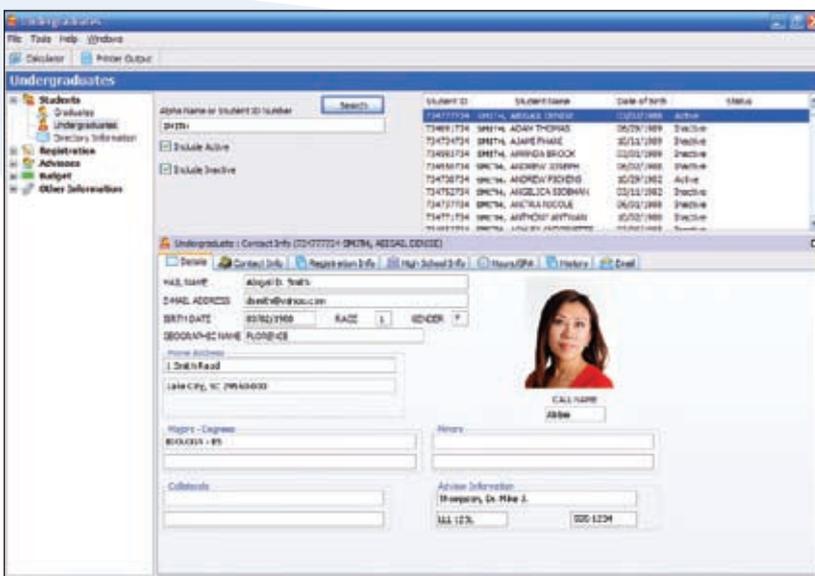
Modernizing the Core System for Internal Users

FMU faculty and administrative staff used IBM's Client Access and BOSaNOVA terminal emulation to access the 5250 screens, but that did not make it easy to get to the data.

"New and infrequent users found it especially hard to remember how to use the system," explains Moore. "So we decided to modernize the student registration module first. Registration only happens a few times each year and for many users it is the only time they use the system. Another good reason to tackle this module first was that it also needed new functionality, such as photo identification and email integration."

The new RAMP-ed module offers a sophisticated search and sort of student records, with tabs to quickly point-and-click to the required details. Student information has been extended with a photo ID, reducing the risk of identification theft. The email tab offers new functionality and easy integration with MS Office.

"It also has graduate and undergraduate searches, so users can look up a student's history, open classes, directory information and lots more. Users can point and click to all the information they need to advise and register a new student," explains Moore. "Moreover, they can now print information



The new RAMP module has sophisticated searching with quick point-and-click access to student details. Enhancements include a photo ID to improve security and an email tab.

on their local PC printers, instead of having to walk to one of the system printers."

"The new modules, named SwampFox, are easy to use and intuitive, even for those users who only access the system a few times a year. Users like the GUI, the tabs, the point-and-click and the fact they can send an email so easily from within the application."

"Even though this was our first Windows rich-client implementation, the project was fairly easy and straight forward," says Moore.

"Two staff members worked on the project with my help. We purchased RAMP in May 2007, did the RAMP training, worked with the faculty members on requirements and deployed the GUI module in September 2007."

About 45 tabs in the new module contain refaced RPG programs ("cherries"), while five tabs contain entirely new functions ("plums") that were built in Visual LANSAs. In addition, the search, sort and navigation programs are all new and were automatically generated by the Visual LANSAs RAMP framework.

"We selected RAMP's Windows rich-client interface and use LANSAs Just-in-Time deployment to update a user's PCs every time they connect. So deployment is easy. Out of 250 internal users, 100 use SwampFox, including five Macintosh users, who use remote desktop to run the application from a Windows server."

Opening the System to Students

Although FMU has only recently started to modernize its student administration system for internal staff, improved services and communication with students have been priority since 2000.

"We started out with an Open Classes module," explains Moore. "It lets students see what classes are open and how many seats are left in the class. Students can also review and print their class schedules from the Web."

Other LANSAs-based Web applications include Student Registration, which kicks off procedures to verify the entered details and comply with government regulations.

Students can pay over the Web via a third-party service for credit card payment and check the status of their admission online. Students can apply for financial aid over the Web and once granted keep track of their account balance online.



Francis Marion University, one of South Carolina's 13 state-supported universities, provides strong liberal arts based programs for both undergraduate and graduate studies.

"Reusing existing pre-tested RPG logic saved a lot of time."

Behind the scenes, the LANSAs Web applications call both LANSAs and RPG programs. "We didn't have to write all the programs in LANSAs," says Moore. "It was easy to reuse existing RPG logic with rules and calculations consistent with paper-based applications, so that saved a lot of time."

Students can also look up their grades and verify their personal information online and change their contact details. Faculty and staff can download rolls from the Web and post grades securely, all using LANSAs.

Students can also do a Degree Audit, which analyses degree requirements, checks the courses completed and tells the student what courses they need to finish their degree.

"The logic is quite complex and 100 percent LANSAs," continues Moore. "The program that does the analysis has over 2,490 lines of RDML. The files and rules are maintained dynamically by the Registrar's Office, so there are another 30 or 40 programs to maintain the degree requirements and course information."

Delivering Modern Applications

"With our small and knowledgeable team of four developers and the help of LANSAs services, we can deliver modern applications and online services to our staff, faculty members and students. We don't have to rely on a package vendor and we don't have to hire new staff," concludes Moore.

"One of the main reasons we selected RAMP and Visual LANSAs is the framework approach. It provides for a very intuitive, consistent end-user environment and because the framework is automatically generated, development is more productive."

"Visual LANSAs can work with System i and Windows data. LANSAs's cross platform capabilities are crucial to us."

"Our developers can use Visual LANSAs for all development, whether Windows, Web or native System i. That will boost productivity in our team. Next, we will look at application areas that need modernization or replacing. As time permits we will change "cherries" over to "plums" and finally get rid of the remaining System 36 code."

"We have done a lot with LANSAs in the past and we are going to do a lot more with RAMP and Visual LANSAs in the future. Now our users have seen the first RAMP-ed module, expectations have been set very high." ■

COMPANY AND SYSTEM INFORMATION

- Francis Marion University (FMU) is one of South Carolina's 13 state-supported universities, providing a strong liberal arts based education. FMU offers undergraduate degrees in the arts, laboratory sciences, business, education, social and behavioral sciences as well as graduate programs in education, business and psychology. In 2008, for the seventh year in a row, FMU was ranked by U.S. News & World Report magazine as one of the South's top 100 masters level universities. For more information visit: www.fmarion.edu
- The core student administration system and all other IT systems, including financial aid, admission, accounting and payroll, are developed and maintained by FMU's small in-house team that consists of four developers and a director.